



Real Madrid

# ACCESS REGULATIONS

## SANTIAGO BERNABÉU STADIUM

### ACCESS REGULATIONS FOR SPECTATORS

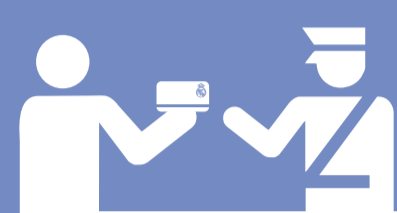


CLOAKROOMS

THE SANTIAGO BERNABÉU DOES NOT HAVE CLOAKROOMS.



SEASON TICKETS THAT GRANT ACCESS TO THE STADIUM ARE PROPERTY OF REAL MADRID AND UNAUTHORIZED OR IMPROPER USE OF SUCH MAY RESULT IN THEIR REVOCATION.



SPECTATORS MUST KEEP THEIR TICKETS ON THEIR PHYSICAL PERSON AND PRESENT THEM TO AUTHORIZED PERSONEL UPON REQUEST (REAL MADRID EMPLOYEES, SECURITY, POLICE). INABILITY TO PROVIDE A TICKET MAY RESULT IN REMOVAL FROM STADIUM.



SPECTATORS MUST ENSURE THAT TICKET USHERS DO NOT CUT BAR CODES OFF TICKETS UNLESS OTHERWISE AUTHORIZED TO DO SO BY THE CONTROL CENTER.

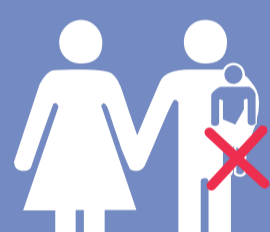


≥ 500ml/gr

IN ACCORDANCE WITH RD 769/1993, IT IS FORBIDDEN TO INTRODUCE DRINK OR FOOD STORED IN METAL PACKAGING, GLASS, CERAMICS, WOOD OR SIMILAR MATERIALS OVER 500 MILLILITERS/GRAMS IN VOLUME. ALL ALCOHOLIC BEVERAGES, NARCOTICS, PSYCHOACTIVE DRUGS, STIMULANTS AND SIMILAR SUBSTANCES ARE ALSO EXPRESSLY FORBIDDEN, AS IS ENTERING WHILE UNDER THEIR INFLUENCE.



IT IS EXPRESSLY FORBIDDEN TO INTRODUCE TV CAMERAS AND PROFESSIONAL MICROPHONES UNLESS OTHERWISE AUTHORIZED BY THE CLUB.



IN ACCORDANCE WITH RD 203/2010, ARTICLE 17, EVERY SPECTATOR MUST BE IN POSSESSION OF A TICKET. IT IS EXPRESSLY FORBIDDEN TO ENTER THE STADIUM WHILE CARRYING CHILDREN WITHOUT TICKETS. ANY ATTEMPT TO DO SO WILL RESULT IN REMOVAL FROM THE STADIUM.



SPECTATORS HOLDING A TICKET OR SEASON TICKET WILL HAVE ACCESS EXCLUSIVELY TO THE SEAT IDENTIFIED ON THE FRONT SIDE OF THE DOCUMENT, AND ARE NOT PERMITTED ACCESS TO OTHER ZONES OR SEATS.



IN ACCORDANCE WITH RD 2816/1982, ARTICLE 59, ACCESS INTO THE STADIUM WILL NOT BE GRANTED WHILE IN POSSESSION OF BULKY OBJECTS, STROLLERS OR OTHER OBJECTS THAT MAY BE CONSIDERED OBSTACLES IN THE EVENT OF AN EVACUATION.



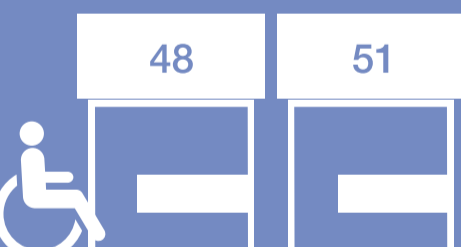
45 min

WHILE ACCESS TO THE STADIUM IS STILL UNDER OBSERVATION, THOSE WISHING TO ABANDON THE STADIUM HAVE PERMISSION TO DO SO. FOR SECURITY PURPOSES, HOWEVER, THEY MAY ONLY RE-ENTER AS OF HALFTIME (THE CLUB IS NOT REQUIRED TO GRANT RE-ENTRY)



ONLY ONCE

FOR SIMILAR SECURITY PURPOSES, YOU MAY LEAVE AND RE-ENTER THE STADIUM ONLY ONCE.



SPECTATORS WITH REDUCED MOBILITY WILL ONLY BE ABLE TO ACCESS DESIGNATED ZONES OF THE STADIUM (WITH THE APPROPRIATE TICKET FOR THE ZONE), WHICH CAN BE ACCESSED AT GATES 48 AND 51. ACCESS TO THE STADIUM COULD THEREFORE BE DENIED IF, DESPITE HOLDING A VALID TICKET FOR THE MATCH, IT IS NOT FOR THOSE ZONES OR THEY ARE FULL.

REAL MADRID CLUB DE FÚTBOL COMMUNICATES TO ITS MEMBERS AND FANS THAT NONE OF THE SYMBOLS OR FLAGS DETAILED IN THE FOLLOWING [LINK](#) CAN BE TAKEN INTO THE SANTIAGO BERNABÉU STADIUM, GIVEN THEIR SYMBOLISM HAS BEEN THE REASON FOR DIFFERENT NATIONAL AND INTERNATIONAL SANCTIONS.

THE INTRODUCTION AND/OR EXHIBITION OF ANY OF THESE SYMBOLS, OR SIMILAR ONES IN ANY SHAPE OR FORM, WILL RESULT IN THE IMMEDIATE OPENING OF A DISCIPLINARY RECORD BY THE CLUB'S SOCIAL DISCIPLINARY COMMISSION.

## TO REPORT BOX OFFICE INCIDENTS

**MEMBERS:** CENTRAL BOX OFFICE (IN FRONT OF TOWER A)  
**TICKETS:** BOX OFFICE 14 (RAFAEL SALGADO)  
**VIP TICKETS:** CALL CONTROL CENTER



## CCTV ZONE

### ORGANIC LAW 15/1999, DATA PROTECTION ACT

YOU MAY EXERCISE YOUR RIGHTS BEFORE: REAL MADRID CLUB DE FÚTBOL, SANTIAGO BERNABÉU STADIUM, AVENIDA CONCHA ESPINA 1, 28036, MADRID.