



The acquisition of this ticket represents the acceptance of the following conditions:

- Each spectator must have an individual ticket. The ticket is not valid for groups and spectators cannot gain access whilst carrying children in their arms.
- We would ask you to arrive in good time for the event. In any event, we recommend that you check the date and kick-off time at www.realmadrid.com.
- Once purchased, tickets cannot be exchanged or refunded.
- This ticket involves various security rules.
- If the ticket cannot be read by the turnstile scanner, you should contact the incident office. This ticket must be presented when making any complaint.
- The sale of this ticket to third parties is forbidden.
- Ticket purchases made as a club member or Madridista card holder are non-transferable and the relevant membership card must be shown upon request by club employees.
- The stadium does not have a cloakroom and the club takes no responsibility for object that spectators are forbidden from bringing into the stadium (bulky and/or prohibited items).
- Manipulation of this ticket by mechanical, digital or any other means is totally forbidden. In addition to representing a possible danger to the running and security of the event, the ticket will not be considered to be valid. Consequently, any sort of manipulation will result in the ticket being withdrawn and the ticket holder being removed from the stadium, as well as the launch of legal proceedings resulting from any such manipulation, where appropriate.
- For events in which the 3D View feature is available, users are informed that the view shown is illustrative and may not represent the exact location of the selected seats.

RD 203/2010 of 26 February: Regulations regarding the prevention of violence, racism, xenophobia and intolerance in sport and Access Regulations.

The stadium is monitored by video surveillance equipment. Each spectator must be in possession of an individual ticket, which is valid only for one person and for the numbered seat that appears on the ticket, **with spectators forbidden from accessing the stadium whilst carrying children in their arms (RD 203/2010, article 17)**. Once purchased, tickets cannot be exchanged or refunded.

Real Madrid Club de Fútbol, would like to inform you that your image could be recorded by our video surveillance systems with the aim of compliance with regulations and the security of facilities and people, legal advice and defence to maintain the safety of facilities and people, in addition, as an incidental manner, for the coverage of the events for informative purposes. You can access, modify and delete your data, or object to certain uses of it via email oposicion@corp.realmadrid.com, and also exercise other additional rights set out in <https://www.realmadrid.com/en/privacy-policy> where you will find further information about the processing of your data.

Reasons for refusing access to the stadium or that result in removal:

- Being involved in altercations, disputes, fights or public disorder.
- Bringing in, carrying or using any sort of weapons or items that could produce similar effects, such as sharp or cutting objects or items that weigh over 500 grams/millilitres that could be used as projectiles, such as food in rigid containers, bottled drinks or their containers.
- Bringing in or being in possession of flares, firecrackers, explosives or, in general, flammable, smoke emitting or corrosive products and pyrotechnic devices.
- Being under the influence of alcohol, narcotics, psychotropic drugs, stimulants or other such substances.
- Bringing in or selling any sort of alcoholic drinks, narcotic drugs, psychotropics, stimulants or other such substances.
- Bringing in, displaying or carrying banners, flags, symbols or other signs featuring messages that incite violence, racism, xenophobia or terrorism, or as a result of which an individual or group of individuals feels threatened, insulted or targeted on account of their racial or ethnic origin, religion or beliefs, disability, age, sex or sexual orientation.
- Involvement in chants, words, sounds or attitudes that incite violence, racism, xenophobia or terrorism, and/or that seek to target an individual or group of individuals on account of their race or ethnicity, disability, religion or beliefs, gender or sexual orientation.
- Entering the field of play.
- Being subject to a ban from entering any sporting venue before the ban has been served.
- Spectators are also forbidden from carrying any devices or mechanism to detect, record, reproduce, broadcast and share images, sounds, videos, descriptions, notes, data and/or statistics in relation to the match and broadcasting, distributing, selling (or helping to do so) any of the aforementioned content, except when this is for the personal and private use of the spectator and as long as they are used for his purpose,

with the infringement of any of the above-mentioned obligations also representing reason to remove a spectator from the stadium.

- Displaying support for the visiting team in the home end in such a way that poses a risk to public safety and order.
- Access to the venue is forbidden with bulky objects such as pushchairs, suitcases or other objects that could obstruct evacuation or hinder the spectators' normal movement. It should be noted that the facility does not have a cloakroom.

The ticket holder takes fully responsibility for any kind of risk or threat of physical harm and any risk arising from or in any way related to the event, regardless of whether this takes place prior to, during or after it. Spectators with drones or any type of aircraft or similar object piloted by remote control will be refused entry to the stadium. Unless the club has granted its permission, this ticket may not be used for commercial purposes, including (by way of example but not limited to) promotions, advertising, competitions or prize draws, as well as ticket sales. Spectators are obliged to comply with the health, safety and ticketing regulations in force at all times.

After entering the stadium, spectators may only re-enter on one occasion (always carrying the access ticket) in accordance with the following conditions: if they leave before or during the first half of the match, spectators may only re-enter after half-time and, in any event, access will not be permitted from the moment that the access control is removed.