



**Code of Conduct - Covid-19 Measures:**

- Plan your travel to the venue in advance.
- Prior to each match, make sure you have your gate, queue, seat and allocated time slot.
- Study all logistical and public health information before travelling to the venue.
- Arrive on time and at the place assigned to you.
- Pay attention to the signs of the facility and the indications from the club staff.
- Avoid crowds and group gatherings, both inside and outside the stadium.
- If possible, remain in your seat during the whole match, even at half-time.
- Standing is not permitted on the seat. You must be seated at all times.
- Only occupy the seat assigned to you on your ticket and do not sit in any other seat or place.
- Keep a safe distance when moving in and out of the stadium.
- Mask is not obligatory, but it is recommended.
- Keep good hand hygiene, avoid touching your face, and as far as possible avoid touching doorknobs, railings, etc.
- Hugging, high-fiving, etc. with other people should be avoided.
- Agree to cooperate fully with the club in any necessary measures in the vicinity, access and inside the stadium, as well as with the competent authorities in any information or measures that may be required of you.
- Once the match has finished, leave the premises following the instructions of the club staff.
- Being fully aware of the risks inherent in the Covid-19 situation, you assume responsibility for the possibility of infection, even if all the established health and safety measures are taken.

- You must comply with all the measures stipulated in this code of conduct for the return of spectators to the sports facilities, as well as the measures established by the club and the healthcare measures determined by the competent authorities.

In the event of groups of fans with tickets purchased in the same process, the person responsible for the tickets is obliged to provide this information to the other members of the group.

**Important information for fans:**

For security reasons, the Club will undertake the following measures:

- Control of adherence to the access time slot.
- Checking of personal belongings. Spectators are advised to carry the minimum necessary personal belongings in order to minimise waiting time at security checks.
- During stadium access control, those wishing to leave the stadium are entitled to do so, whilst we warn them that for security reasons, they will only be entitled to regain entry after half-time and up until the turnstiles are removed (the club is not obliged to allow fans to regain entry).
- Bringing drinks or food in containers made of metal, glass, ceramic, wood or similar materials is not permitted, and the same applies to items that exceed 500 millilitres/grams in volume/weight. Supporters are also forbidden from bringing any kind of alcoholic beverage, narcotics, psychotropic drugs, stimulants or analogous substances into the stadium or being under the effects of such substances.
- Smoking and the consumption of other tobacco products or the use of any other tobacco inhalation devices, water pipes, etc. is prohibited.
- The stadium does not have a cloakroom or baggage space.

**If this code of conduct is not respected, you will not be allowed to enter the stadium and/or you may be warned or expelled from the premises.**

*The club reserves the right to modify the conditions included in this code of conduct for access to the facilities, for regulation, safety, health, competition or any other applicable situation.*